



## WARRANTY

RECARO Child Safety, LLC warrants this product against defects in materials or workmanship to the original purchaser for a period of 12 months. You must have the original purchase receipt for a warranty claim to be accepted.

The upholstery fabric is subject to a certain degree of wear even from normal use. This kind of normal wear is not covered under warranty.

Exclusions: A Product will not be considered “defective” and this Warranty will not apply, where the claimed defect is attributable to:

- Improper installation, or misuse;
  - Modification or alteration of the Product;
  - Failure to comply with RECARO’s instructions for service and maintenance;
  - Accident, unauthorized repairs or unauthorized use;
  - Any attachment or replacement part that was manufactured, supplied or added by others and was not part of the Product;
  - Exposure to corrosive materials, the elements (including, but not limited to, cold or freezing temperatures, excessive heat, fire, humidity, and sunlight), or other acts of God;
  - Ordinary wear and tear (including fading and discoloration);
  - Improper loads (including passenger weight in excess of design limits);
  - Removal of the Product from the original application or reinstallation of the Product in the original or another application;
- or
- Any other neglect, abuse or misuse.

Send an email to the below address advising them of problem. Include a picture and detailed description of the problem, your name, address and phone number, and copy of the receipt. RECARO will respond promptly.

At RECARO, we pride ourselves on providing the highest level of customer service and offer support and assistance throughout the life of your RECARO product. We would be more than happy to help come to a resolution that is agreeable for everyone. Always contact us if you have questions or concerns. If there is something we can do, we are more than willing to help.

RECARO Child Safety  
(Canada & United States)  
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Internet: [info-usa@recaro-cs.com](mailto:info-usa@recaro-cs.com)